



Citibank (China) Debit Card Supplementary Notification on Termination of Pre-authorization Service

Dear Valued Client,

Further to the announcement made on February 6, 2024 about the [termination of online payment and overseas Citibank managed ATM services for Citibank Debit Cards](#) from 1st April 2024, Citibank (China) now announces ***supplementarily*** that ***pre-authorization service*** of Citibank Debit Cards will also be terminated as part of the strategic transition of the Citi consumer business. The details are as follows:

- **From 1st April 2024, the pre-authorization service of Citibank Debit Cards will be terminated, including pre-authorization service of online payment and offline point of sale (POS) transactions.**
- **Citibank (China) online banking, mobile App, POS purchase and non-Citibank managed ATM services (including enquiry and cash withdrawal) via UnionPay will not be affected for the moment. If there is any change, we will notify you beforehand.**

We would like to recommend that you unbind your Citibank Debit Card from payment platforms, cancel pre-authorization, and stop applying for POS pre-authorization transactions before the termination date.

We apologize for any inconvenience. If you have any questions, please reach out to Citibank Service Hotline 95038 /400-821-1880, and +8621-3896-9500 for overseas customers.

Thank you for your understanding.

Best regards,

Citibank (China) Co., Ltd
26th March 2024

